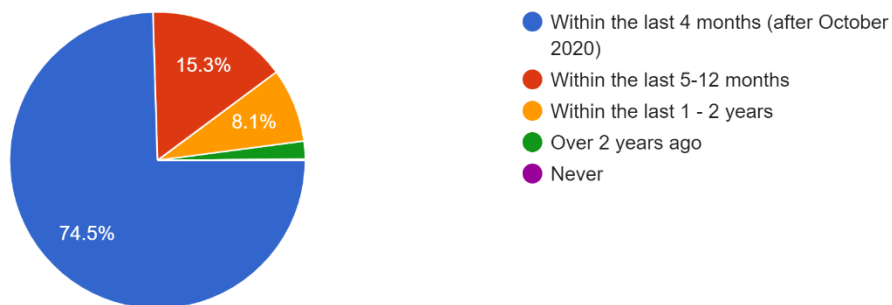


OVERALL

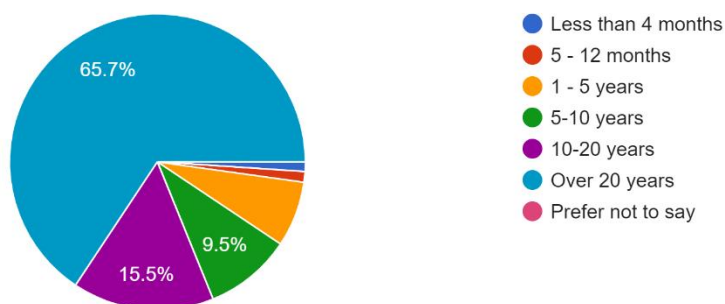
When did you last have contact with the surgery (including in person appointments, telephone appointments, eConsults, and other remote contacts)?

769 responses



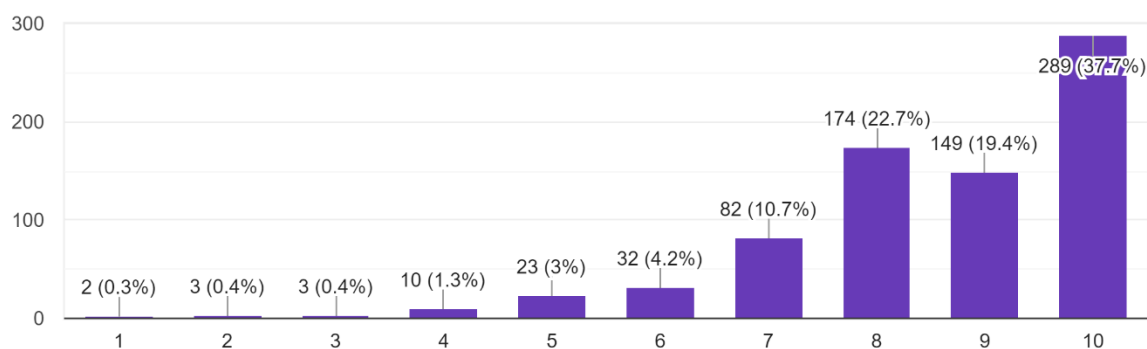
How long have you been registered as a patient at the Adelaide Medical Centre?

769 responses



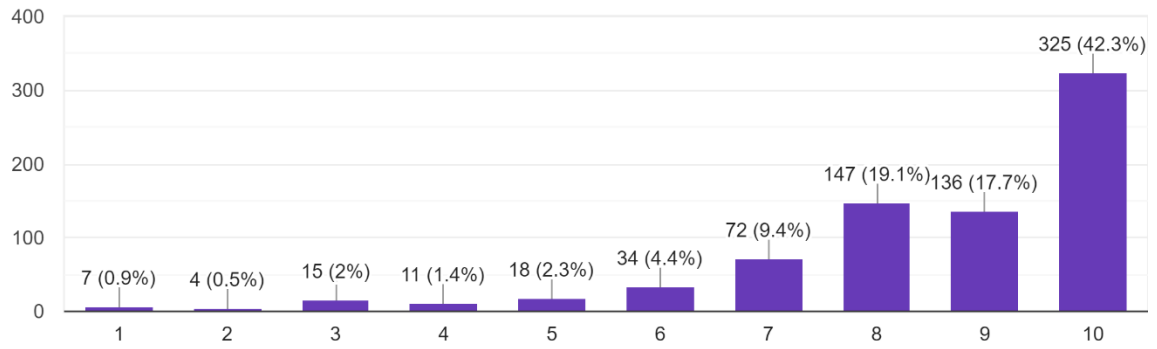
Overall, how would you rate the Adelaide Medical Centre?

767 responses



How likely would you be to recommend the Adelaide Medical Centre to a friend or family member?

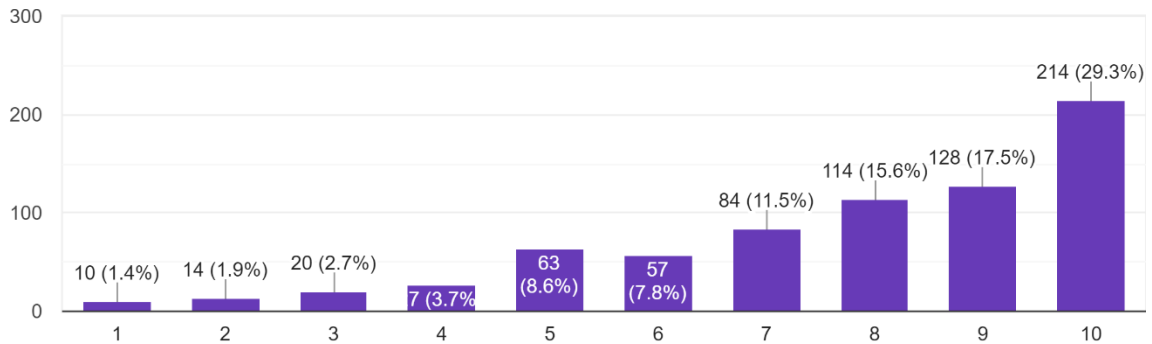
769 responses



ACCESSING CARE

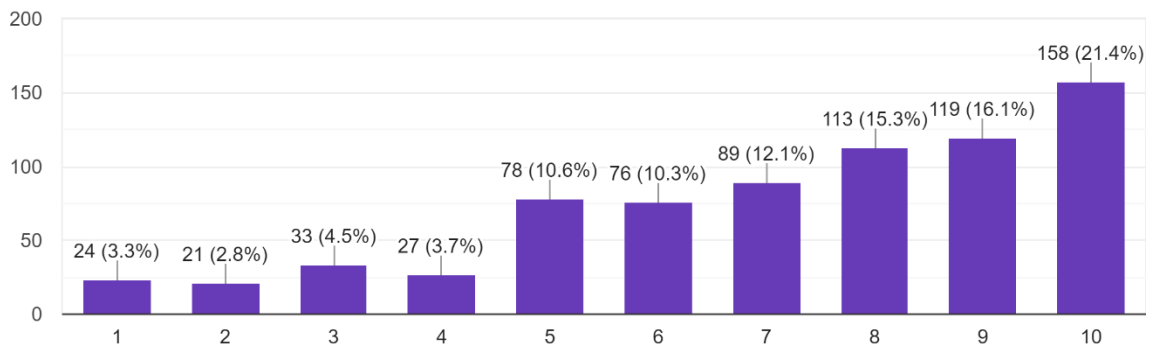
How easy is it to organise an emergency (same day) appointment if you feel you have an urgent problem that cannot wait for a routine appointment?

731 responses



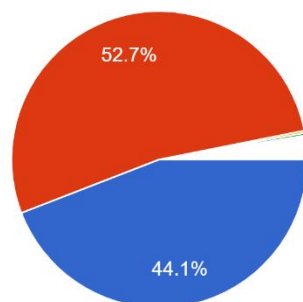
How easy is it to book routine or follow up appointments several days or weeks ahead?

738 responses



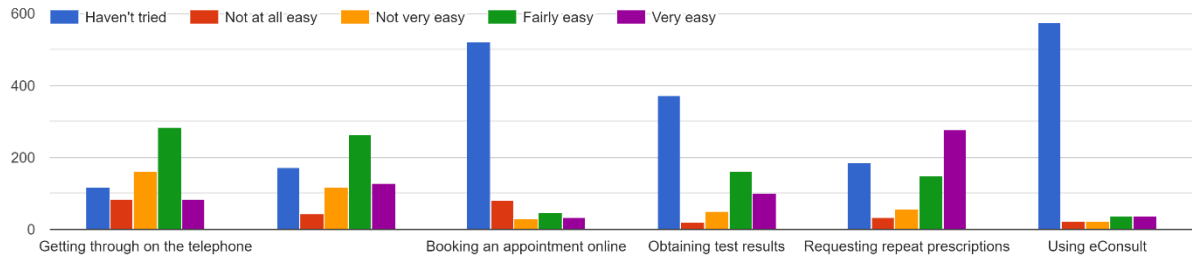
What is more important to you when booking a routine appointment?

766 responses



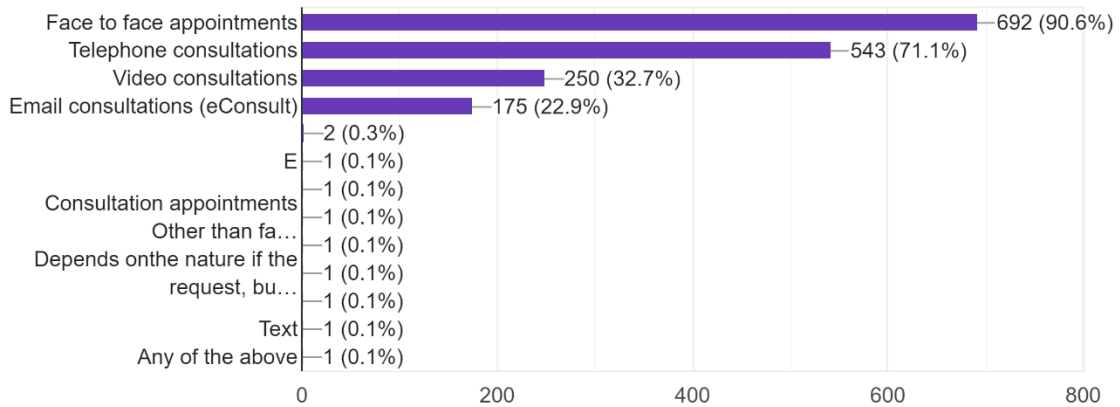
- Continuity of care (seeing your registe...
- Speed of access (getting the earliest a...
- See the doctor I want not necessarily...
- Evening or weekend appointment
- Following up with the same GP/Nurse...
- Both, depends on the problem
- An appointment with anyone at a time...
- Prefer own GP but depends on ailmen...

In the past 6 months, how easy have you found the following?



Which types of consultation would you like to be offered? Please select all that apply.

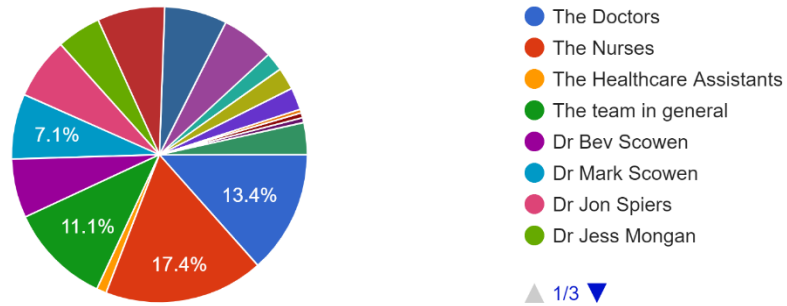
764 responses



QUALITY OF CARE

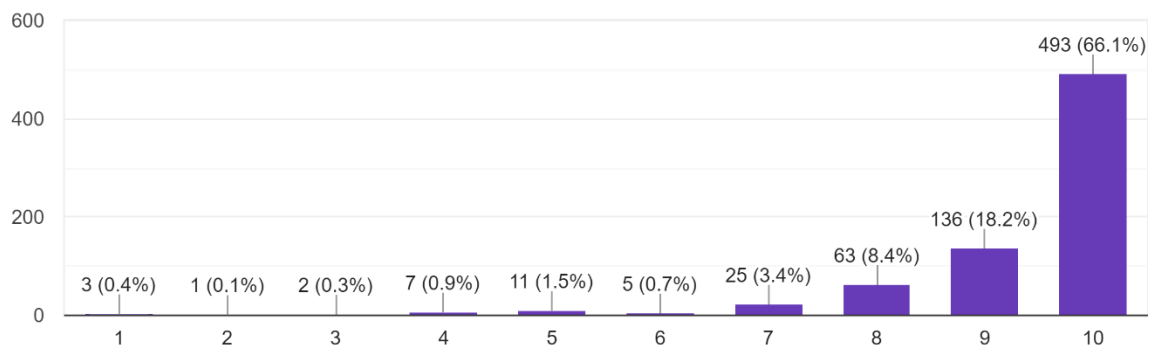
Please chose a member of the team you have had a recent experience with; alternatively, you can keep your comments general by choosing a group.

745 responses



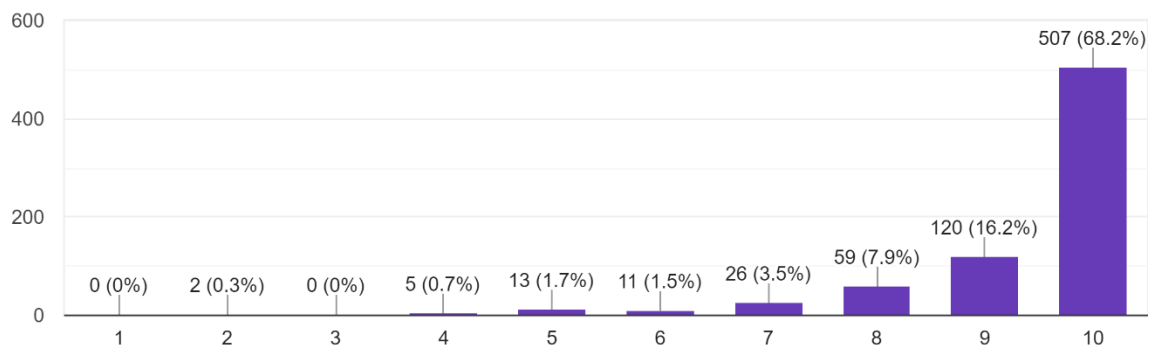
How welcome and relaxed did they make you feel?

746 responses



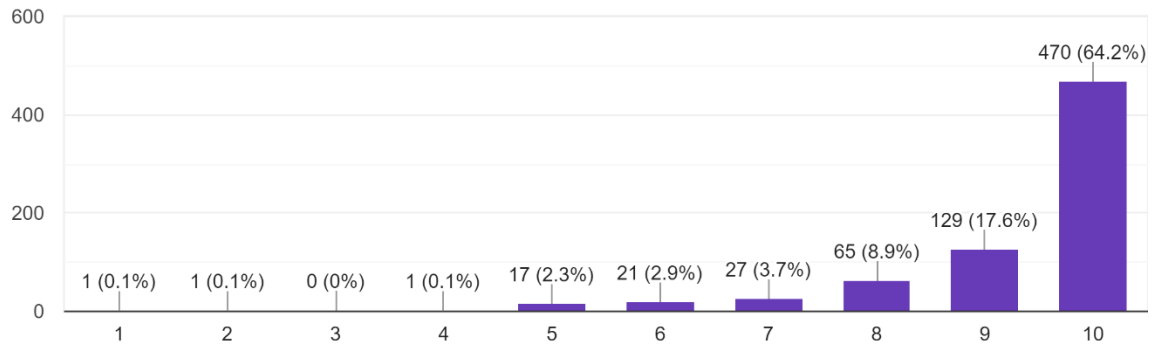
How much did you trust them to make medical decisions in your best interests?

743 responses



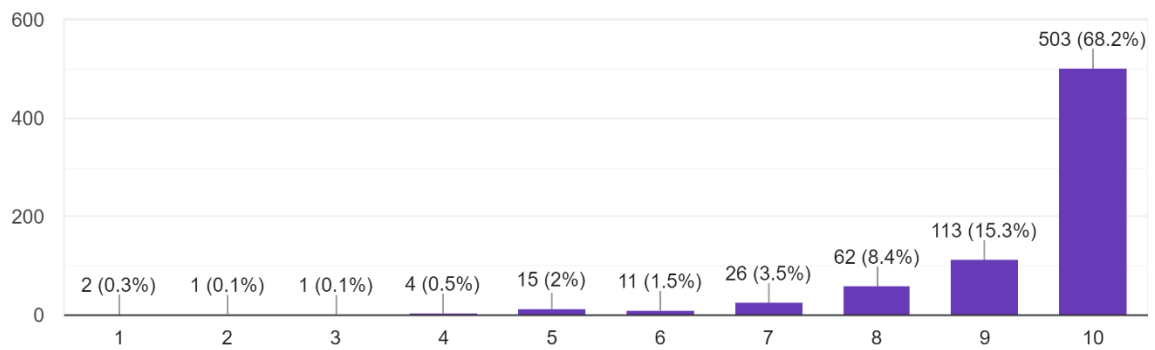
How helpful were they at explaining your medical conditions?

732 responses



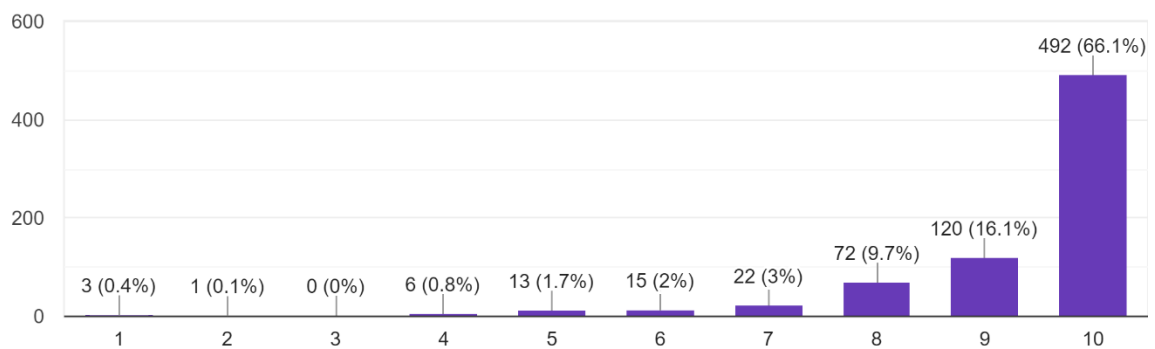
How well did they listen to you?

738 responses



Overall, how satisfied with your clinical care were you?

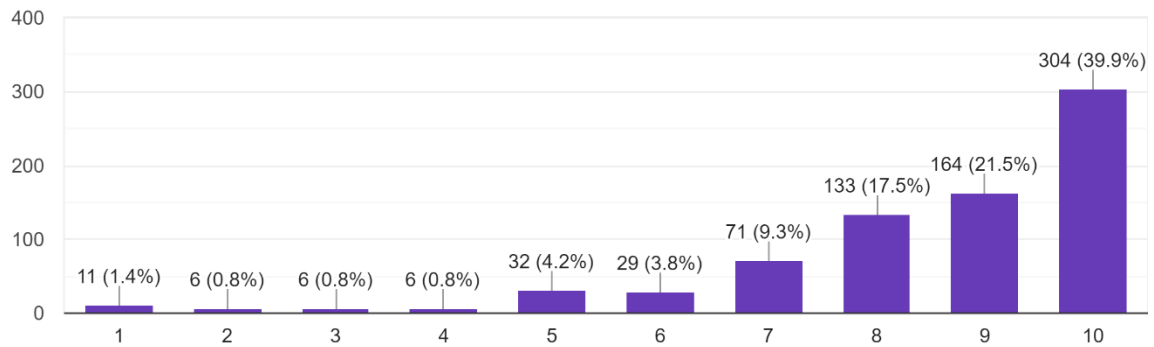
744 responses



The RECEPTION AND ADMIN TEAM

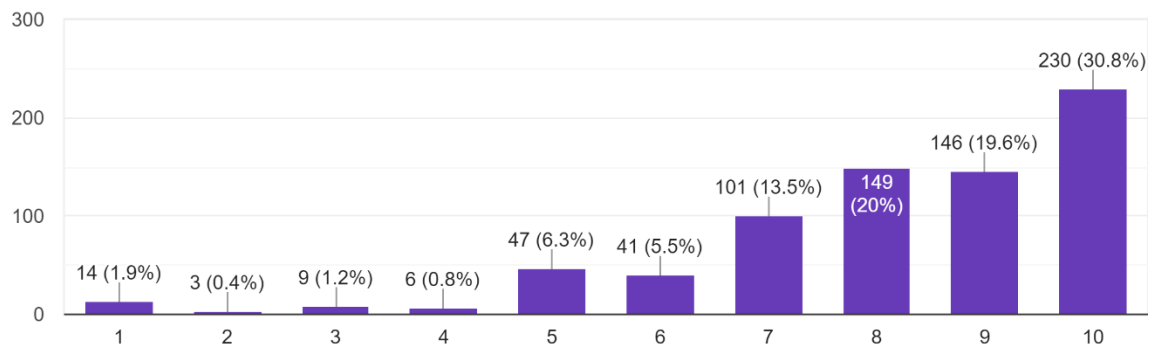
How helpful are the Adelaide reception and admin staff?

762 responses



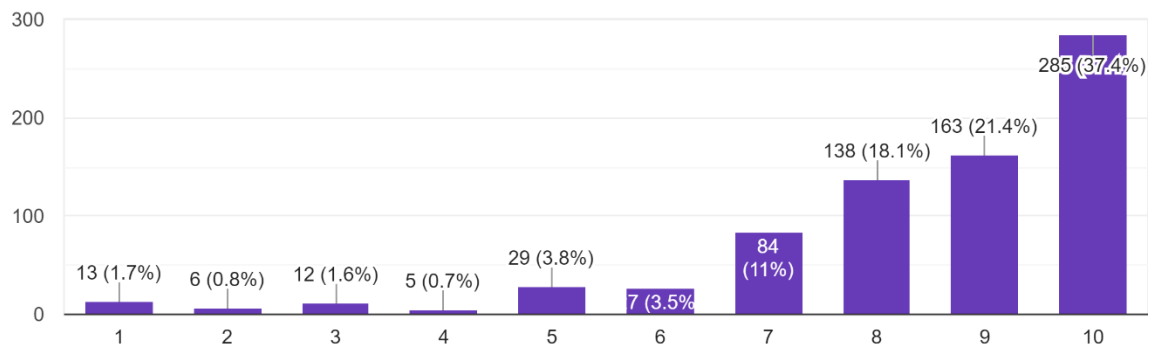
How knowledgeable are the Adelaide reception and admin staff?

746 responses



Overall, how satisfied are you with the Adelaide reception and admin staff?

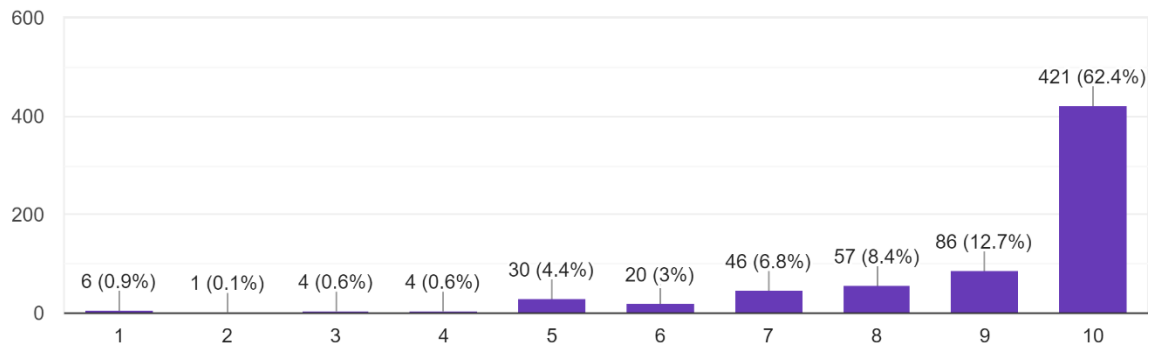
762 responses



REPEAT PRESCRIPTIONS

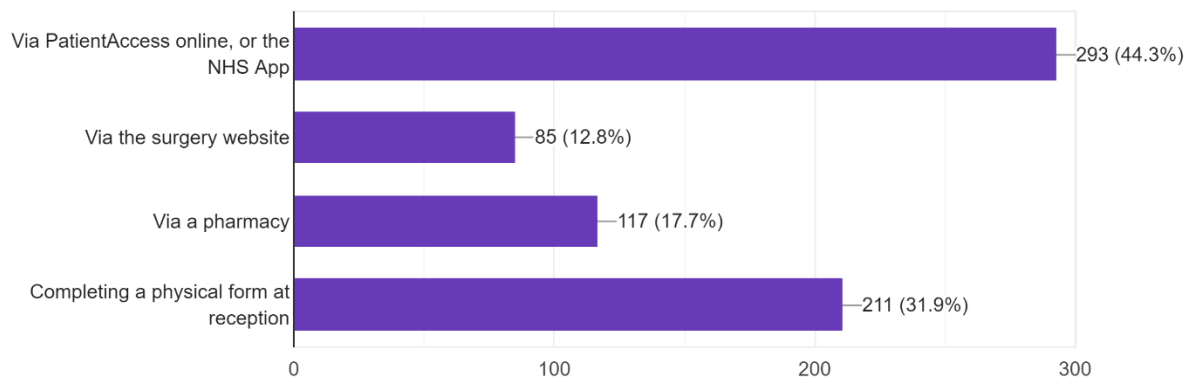
How satisfied are you with the repeat prescription service at the Adelaide Medical Centre?

675 responses



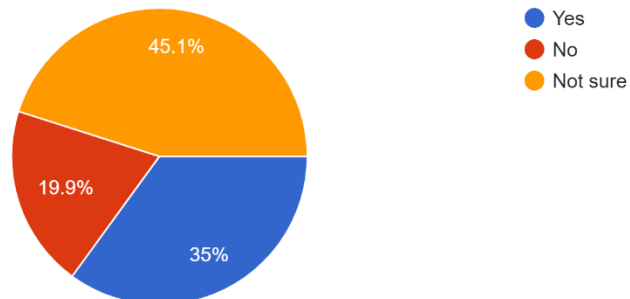
How do you normally order repeat prescriptions? Select all that apply.

662 responses



CHANGE AT THE ADELAIDE

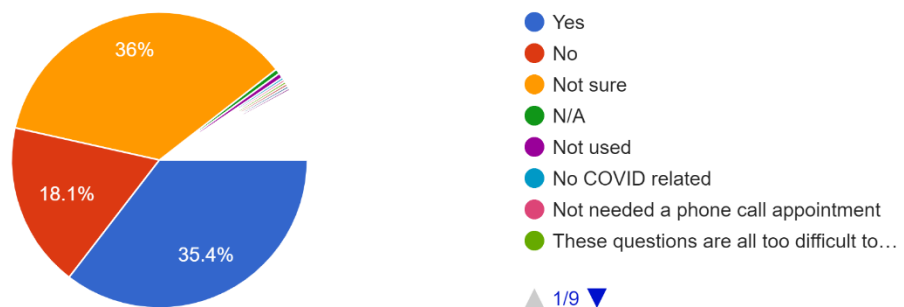
Since October 2020, have you noticed any positive changes at the Adelaide Medical Centre?
745 responses



Since October 2020, have you noticed any improvements in the building or premises at the Adelaide?
736 responses

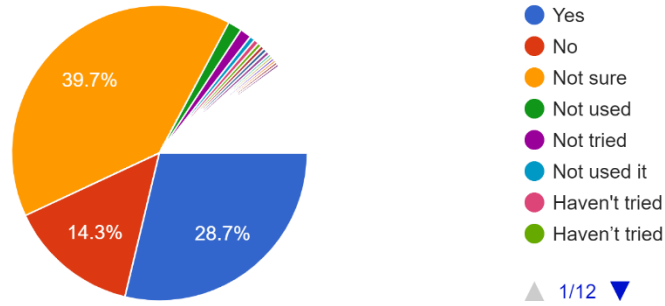


Since October 2020, have you found it easier to access care (including emergency and routine telephone appointments, eConsults, etc)?
742 responses



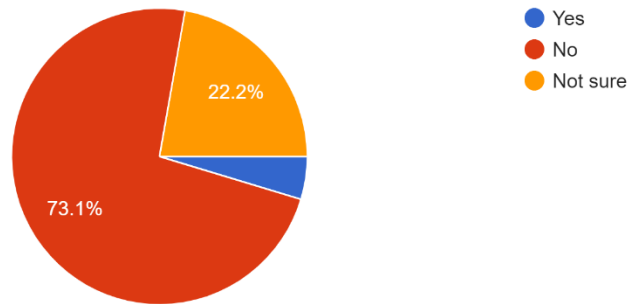
Since October 2020, have you found it easier to use the practice website to access information you need?

720 responses



Since October 2020, have you noticed any negative changes at the Adelaide?

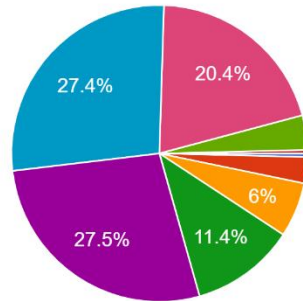
729 responses



ABOUT YOU

How old are you?

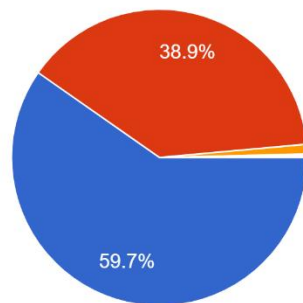
771 responses



- Under 18
- 18 - 30
- 30 - 40
- 40 - 50
- 50 - 60
- 60 - 70
- 70 - 80
- Over 80
- Prefer not to say

How would you describe your gender?

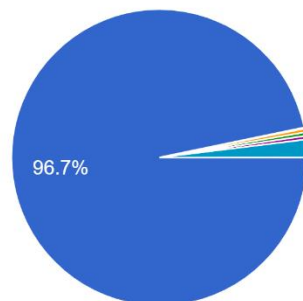
769 responses



- Female
- Male
- Prefer not to say
- Male.....not a description, a fact.
- Non binary
- Non-Binary

How would you describe your ethnicity?

769 responses



- White
- Black
- Asian
- Mixed
- Other
- Prefer not to say